



# REFUND POLICY

Last updated March 20, 2024

## REFUNDS

*“All sales are final and no refund will be issued.”*

At [Web3Dev.ma](https://web3dev.ma), we pride ourselves on delivering high-quality development services within the agreed-upon timelines. We understand the significance of your projects and are committed to meeting your expectations. Due to the inherently digital nature of our services, refunds are generally not offered once work has begun. There are, however, certain critical circumstances under which refunds may be considered:

### Exceptions to the No-Refund Policy

- 1. Failure to Deliver on Time:** If we fail to meet the project delivery timelines as stipulated in our contract or service agreement, and the delay cannot be justified by mutual agreement or external factors beyond our control, clients may be eligible for a partial or full refund. The eligibility for a refund under these circumstances will depend on the extent of the delay and the proportion of work completed.
- 2. Projects Against the Law:** If it is discovered during the development process that the project is in violation of legal statutes, or is otherwise unlawful in a manner not previously disclosed by the client, we reserve the right to terminate the project. In such instances, a refund may be considered, taking into account the amount of work already undertaken and the specific legal issues identified.

### Requesting a Refund

For all refund inquiries, please contact us at <https://web3dev.ma/#contact>. Each request will be evaluated on an individual basis to determine eligibility for a refund. We reserve the right to grant refunds or credits at our discretion, in accordance with applicable laws and the particular circumstances of the service rendered.